

Table GHA.8

Number of formal and informal complaints received in 2013

Month	Formal	Informal
January	6	4
February	2	6
March	3	2
April	3	2
May	4	4
June	1	8
July	2	8
August	3	5
September	7	19
October	2	14
November	3	13
December	3	4
Total	39	89

Updated 14 March 2014

Source: Gibraltar Health Authority